



# INDUSTRY CIRCULAR

## DEPARTMENT OF THE TREASURY

**Bureau of Alcohol, Tobacco and Firearms**

**Washington, D.C. 20226**

**Number:** 79-14

**Date:** October 22, 1979

### REGIONAL OFFICE TOLL FREE TELEPHONE SERVICE

All Licensees and Permittees; Alcohol, Tobacco,  
Firearms, Explosives, and Others Concerned:

This circular is issued to inform you that the Bureau of Alcohol, Tobacco and Firearms is establishing toll free telephone service in each of its seven regional offices. These numbers will be available to the general public and all members of regulated industry for use whenever the need arises to contact the Bureau for information and assistance.

The Bureau recognizes an increasing need for an effective line of communication with all who have need for information on matters regulated by the Bureau.

During a six month trial period, the use of the system will be monitored to insure this approach remains effective and useful to industry and the public. We encourage the comments and evaluations of the public and industry during this period.

The effective date for these numbers will be November 1, 1979.

#### ATF Regional Offices:

##### Central Region

Indiana, Kentucky, Michigan, Ohio, and West Virginia

Ohio Only - 800-582-1880

All Other - 800-543-1932

##### Mid-Atlantic Region

Delaware, District of Columbia, Maryland, New Jersey, Pennsylvania, and Virginia

Pennsylvania Only - 800-462-1650

All Other - 800-523-0677, 0678

##### Midwest Region

Illinois, Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota, and Wisconsin

Illinois Only - 800-572-3178

All Other - 800-621-3211

North-Atlantic Region

Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, and Vermont

New York Only - 800-442-8275  
All Other - 800-223-2162, 2163

Southeast Region

Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina, and Tennessee

Georgia Only - 800-282-8878  
All Other - 800-241-3701

Southwest Region

Arkansas, Colorado, Louisiana, New Mexico, Oklahoma, Texas, and Wyoming

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Texas Only - 800-527-9380  
All Other - 800-442-4251

Western Region

Arizona, California, Idaho, Montana, Nevada, Oregon, Utah, and Washington

California Only - 800-543-9811  
All Other - 800-227-4176, 4179

GPO 861 261

*J. R. Dickerson*  
Director

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DEPARTMENT OF THE TREASURY  
BUREAU OF ALCOHOL, TOBACCO AND FIREARMS  
WASHINGTON, D. C. 20226

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